



B A T E S V I L L E C A S K E T C O M P A N Y , I N C .

One Batesville Blvd. • Batesville, Indiana 47006-7798

March 7, 2007

Michael Long
Project Designer
Holladay Properties
5715 Decatur Blvd.
Indianapolis, Indiana 46241

Dear Michael;

I wanted to take this opportunity to extend our appreciation to the Holladay Properties Team for their efforts and cooperation in completing the construction and upgrades to our new Rapid Deployment facility located at 5770 Decatur Blvd. in Indianapolis. I would also like to personally thank you for your support and direction in helping us bring this undertaking to a positive conclusion. As you're aware; with ninety locations around the country, we are no strangers to the process, we recognize the challenges and the compounding effects of an extremely tight timeline. It was truly refreshing to find that over and above your defined role as Project Designer, you brought value-added input by serving us in the role of tenant representative and planner. What often becomes a push-pull process in the final hours of a tight deadline proved to be a team effort with all parties making sacrifices, not excuses; to ensure a timely opening, and this was in no small part due to your patience, balanced perspective, and willingness to serve above and beyond our expectations.

Thank you.

Sincerely;

Steve Gaudette
Project Manager – Indianapolis
Batesville Casket Co. Inc.
720 S. Powerline Rd.
Deerfield Beach, Fl. 33442